



# News Release

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**City of McKinney News Release**  
*FOR IMMEDIATE RELEASE*

## **McKinney Development Services releases annual performance report**

*Report includes turnaround times, inspection volumes and quality*

McKINNEY, Texas (Feb. 15, 2017) – The City of McKinney has released its first Development Services Division Annual Performance Report. The report outlines the performance of 27 key services offered by the McKinney Development Services Division, which includes Building Inspections, Code Compliance, Engineering and Planning.

Following a year of near-record growth and development activity, the performance report demonstrates the success of the division in offering efficient and predictable customer service to the development community and residents.

“The Development Services staff is determined to provide the highest level of customer service and be accountable for evaluating and continuously improving the services provided to the community,” said Michael Quint, Director of Development Services.

Beginning in 2016, the Development Services Division formalized an initiative to measure and report on the efficiency and responsiveness of the internal and external processes and services provided to customers on a monthly basis. While the monthly reports include information on plan review times, inspection volumes and responsiveness, and overall approval times related to the processing of development applications; the Annual Performance Report provides a more in-depth look at each of these key services, summarizes the annual results, acknowledges the accomplishments of the division, and looks forward to improvements to be made in 2017.

The Development Services Division Annual Performance Report can be viewed at [www.mckinneytexas.org/Reports](http://www.mckinneytexas.org/Reports).

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### **About McKinney**

McKinney, Texas, is unique by nature. As one of the fastest growing cities in America, McKinney has a current population of more than 168,000. The city was #1 on the list of Best Places to Live in America in 2014, published by *Money Magazine*. Established in 1848, the city is located 30 miles north of Dallas and is the county seat of Collin County. McKinney offers award-winning schools, a vibrant historic downtown, diverse housing options, a robust economy and a uniquely beautiful natural setting, with rolling hills and lush trees. Visit the city’s website at [www.mckinneytexas.org](http://www.mckinneytexas.org).

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